

Piano Policy

Tuning is not included on all piano's.

Steinway 9'	\$500.00 (No Tuning Included)	\$ 50.00 each addl. Day
Yamaha Grand (C7)	\$350.00 (No Tuning Included)	\$ 50.00 each addl. Day
Yamaha Upright (U1)	\$275.00 (No Tuning Included)	\$ 50.00 each addl. Day
Kawai Upright	\$250.00 (No Tuning Included)	\$ 50.00 each addl. Day

Yamaha requires that when a piano is rented, it be tuned. There are times when tuning is not possible or cannot be done until after the piano's usage. This does not change the rental fee. There are also occasions when the use of a piano is donated. When a piano is donated the cost of the tuning will be charged to the user, unless that has also been donated.

We have had requests for a "warm up" piano with "no tune." While we understand that the client does not require tuning, Yamaha does require tuning even if the tuning takes place after the client has finished with the piano. The rental fee for this situation does not change.

A tuning **must be** scheduled in advance. To insure a tuning on the date and time needed you must request your tuning within in five (10) working days of the desired date. Tuning requests made within five days of the event, we will try to schedule with no guarantees. Tuning requests less then 48 hours in advance of the event cannot be filled. ACPA has one Yamaha approved tuner that we are required to hire regularly and one individual as his back up. They have busy schedules and cannot always accommodate our needs. Advance notice to these individuals guarantees better service.