

# PATRON INFORMATION

**Latecomers** will not be seated until an appropriate break in the performance, as determined by the presenting organization.

**Cameras and Recording Equipment:** The taking of photographs or the use of any audio or video recording device is strictly prohibited in the theatres unless permission is granted by the promoter.

**Pagers, Alarm Watches, and Cellular Phones:** Please silence your pagers, digital watch alarm and cellular telephones before the performance begins.

**Smoking** is permitted outside the building only.

**Bottled water**, purchased from the concessionaire, is permitted in the theatres. Generally, **food and beverages are not allowed in the theatres unless otherwise advertised.**

**A Public Phone** is located on the Street Level of both lobbies behind the elevators.

**Restrooms** are located on the Street and Orchestra Levels in the Carr/Gottstein Lobby; in the Harrison Lobby, they are located on all levels. **Baby changing tables** are located in restrooms in both lobbies.

**Coat Check** is available on the street level of both the Harrison and Carr/Gottstein lobbies from October 1-May 1.

**Accessible Services Program.** The Alaska Center for the Performing Arts has an Accessible Services Program to better serve patrons who experience disabilities. It is our goal to provide a fully enjoyable experience to all patrons. Through these services, patrons with disabilities should have no hesitation in attending an event at the Alaska Center. Please call **Accessible Services** for best available accessible seating. For more information, contact Julie Millington, Vice President, at **263-2902 (voice)** or **263-2903 (TTY)**. A brochure about the program is available at the Center ticket office, the Center administrative office as well as from ushers.

**Wheelchair Availability:** Patrons may borrow a wheelchair, courtesy of the Carolyn Ramey Memorial Fund, for access to and within the theatres. Call Julie at 263-2902 or 263-2920.

**Wheelchair Access** is available in all theatres. Provisions are made for wheelchairs at the rear of each theatre and the front of the Atwood Concert Hall. Your advance notice to the Ticket Office is requested.

**Assistance for hearing impaired**, through the use of infrared head phones, is available at the CenterTix Ticket Office.

**Children:** It is strongly recommended that children under 6 years of age not be brought to the theatre except for family events specifically described as such by the performing organization. **In any event, all patrons, including children and babies, must have a ticket for admittance.**

**Event Parking** is available in the Municipal Garage on 7th and G for a list of events scheduled for event parking visit: <http://www.muni.org/parking/index.cfm>; hourly parking is also available at 6<sup>th</sup> and H; the Penney's Garage on 6th and E Streets; the Fifth Avenue Mall Garage at 5th and C; and on the street.

**Personal Apparel:** The Management is not responsible for personal apparel or other property of patrons. Patrons are advised  
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to take wraps with them whenever they leave their seats. Lost and found items may be claimed at the Center office, 8am to 5pm.

**TICKETING: CenterTix.net;** CenterTix is Located in the Carr-Gottstein (South) Lobby of The Alaska Center for the Performing Arts (located across the street from Humpy's).  
**Phone: (907) 263-ARTS (263-2787); 263-2717 (teletypewriter).**

## **Ticketing Hours:**

CenterTix at the Center: Mon – Fri from 9am to 5pm  
Saturday from 12pm to 5pm  
Sunday – Closed  
Call Center: Mon-Fri from 9am to 5pm  
Saturday from 12pm to 5pm  
Sunday – Closed

Events: Box office is open 90 minutes prior to curtain time for ticketed events in the Center and remains open through the first intermission (or 30 minutes after curtain time if there is no intermission).

**Unable to use your ticket? Call 263-ARTS (2787)**

## **EMERGENCY**

**Fire Exits:** There are numerous, convenient and clearly marked fire exits from all areas of the Center. Note the nearest exit as you take your seat. In case of emergency, the ushers will direct an orderly exit.

**Emergency Calls:** (during performances) 263-2916. Please leave the following information in order to be contacted in the facility: the event, theatre, seat number, and name.

**First Aid:** Contact the nearest usher.

Productions at the Center employ members of I.A.T.S.E. Local 918.



**YAMAHA** is the official piano of the Alaska Center for the Performing Arts. The Center is most appreciative of the support of the Concert & Artists Division of the Yamaha Piano Corporation for the placement of its instruments here at the Center. We are also thankful for the local support of Washburn Piano Co., Yamaha's local representative.

## **ALASKA CENTER FOR THE PERFORMING ARTS MANAGEMENT**

The Alaska Center for the Performing Arts facilities are managed by Alaska Center for the Performing Arts, Inc., a non-profit corporation, under contract to the Municipality of Anchorage. Administrative offices are located in the Center at 621 West 6th Avenue. Inquiries about booking the theatres should be directed to Cindy Hamilton, Scheduling & Client Services Manager, 263-2919.

## **USHERING IN THE ARTS**

"Ushering in the Arts," a project of the Alaska Center for the Performing Arts, is also supported by ConocoPhillips, First National Bank Alaska, and the ushers themselves. For more information, call Julie Millington, Vice President, at 263-2920.

**Visit our new website at:**

**[www.myalaskacenter.com](http://www.myalaskacenter.com)**

**See our calendar of events, purchase tickets on-line at**

**[www.CenterTix.net](http://www.CenterTix.net)**

**and much. more.**